

1.4 Internet Service Provider

The Digiport Network

Digiport provides a fully redundant, diverse, multi-carrier Tier 2 network from its facility in downtown Miami. Digiport's access to over fifteen On-Net carriers enable the network to adapt and develop best-of-class network reliability. Performance, redundancy and low price points are achieved with this infrastructure.

Facility ISP

Customers of the Digiport Data Center receive 100% SLA guarantee on network service. Customers can choose from full BGP network mapping or choose to select a specific carrier based on performance or price. Digiport-trained routing engineers can assist customers in all levels of network engineering.

Direct IP Allocation

Digiport is a registered carrier with the American Registry of Internet Numbers with IP addresses allocated directly to Digiport. Customers benefit from the stability of IP ownership and Digiport's ability to change carriers over time to take advantage of changing conditions without requiring IP modifications.

Commercial, Residential & Hospitality-Digiport In-Building ISP Service

The improvement of telecommunications systems on private property and in the interest of broad tenant applications enables property owners the flexibility to expand their property amenities list and improve customer satisfaction. Digiport works in partnership with property owners to develop strategies for improvement in internet, telephony and cable television infrastructures. Let Digiport design a facility network management infrastructure for your property.

ISP HIGHLIGHTS

- BGP 4 Backbone
- Extreme and Cisco Networks Infrastructure
- 2 Gbps currently available
- 10/100/1000 Mbps connectivity available to customers
- Metro Ethernet loop provisioning to customer premises.

With aggressive pricing packages, Metro Ethernet provisioning is the most common form of new circuit provisioned in South Florida.

Metro Ethernet Connectivity - Loop Provisioning

For customers outside of the Data Center, Digiport ISP services can be reached through a number of partnerships with local loop providers. The largest of the loop providers is the Regional Bell Operating Company (RBOC) Bellsouth offering service levels from 1.44 Mbps (T-1) through 1,000 Mbps. Services provisioned through Bellsouth provide direct point-to-point loops from customer premises to the Digiport Network.

Metro Ethernet is a ground-breaking product enabling customers to receive high-speed circuits from the Data Center. Price Points are excellent. service levels from 2 Mbps - 1000 Mbps. Metro Ethernet enables new application development for your business.

Customized Network Monitoring

To meet our customers' unique business requirements, Digiport offers flexible, customized monitoring and alert services. All customers are protected by our company-wide monitoring systems. We provide specialized monitoring to meet virtually any requirement.

Digiport recommends service levels based total packages purchased:

Small Companies	2 Mbps - 10 Mbps
Medium Size Companies	10 Mbps - 50 Mbps
Large Companies	20 Mbps-1,000 Mbps

Pricing and more detailed calculations as to estimated IP usage can be found in consultation with Digiport Sales Engineering terms.

Digiport.

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